

Course Description

Faculty: Economy

Study program: Bachelor of Business - Administration

Course Title: Production/Operation Management

Course Credits: 7

Language of Instruction: Albanian

Course Description In this course students will study how operations deliver goods and services. Essentially the course concentrates on how operations are designed, and how they are directed, controlled, and improved by operations managers. The core activity of any organization is its operations. The course provides conceptual, analytical, and practical insights into the effective management of operations in all organizations. The course enables students to critically evaluate key concepts and principles of operations management and also the contribution of strategy. Through detailed examples and solved problems, end-of-chapter problems, and application-oriented assignments students learn by doing.

Course Goals:

On completion of this course, students will be able to:

- provide students with a critical understanding of the scope and strategic importance of operations management and the role of operations managers; and an appreciation of the interaction of operations with the organization, employees, and customers.
- understand the linkages between process and operations design, business strategy, and globalization.
- understand the different elements of operations and how to analyze an operational environment in terms of these elements.
- appreciate the tools and techniques applicable in the context of operations in global dynamic organizations.
- understand the challenges facing the operations manager to exploit innovative practices.

Course Requirements:

- a. Attendance of the seminars is compulsory in 75% of the hours. Students who do not meet this attendance have no right to attend the final exam.
- b. The evaluation will be done according to the scoring system where the maximum is 100 points.
 - a. At the end of the semester will be a final exam that will evaluate the student's knowledge in the subject of Production/Operations Management.
 - b. There will be a mid-term exam.

Grading:

Seminars = 10 points

Mid term = 20 points

Final exam = 70 points

Total = 100 points

Course Schedule: 3 lectures and 3 seminars/week for 10 weeks.

The Schedule of Activities is subject to change.

Course Description

Faculty: Economy

Study program: Professional Master degree in Business - Administration

Course Title: Operations Management

Course Credits: 7

Language of Instruction: Albanian

Course Description This course emphasizes the concepts, principles, problems, and practices of operations management. Emphasis is on managerial processes for effective operations in both goods-producing and service-rendering organizations. Topics include operations strategy, process design, capacity planning, facilities location and design, forecasting, production scheduling, inventory control, quality assurance, and production planning. The topics are integrated using a systems model of the operations of an organization.

Course Goals:

On completion of this course, students will be able to:

- Develop an understanding of and an appreciation for the production and operations management function in any organization.
- To understand the importance of productivity and competitiveness to both organizations and nations.
- To understand the importance of an effective production and operations strategy to an organization.
- To understand the various production and operations design decisions and how they relate to the overall strategies of organizations.
- To understand the importance of product and service design decisions and their impact on other design decisions and operations.
- Obtain an understanding of quality management practice in organizations and how total quality management and six-sigma facilitate organizational effectiveness.
- To understand the relationship between the various planning practices of capacity planning, aggregate planning, project planning, and scheduling.
- To understand the roles of inventories and the basics of managing inventories in various demand settings.
- To understand contemporary operations and manufacturing organizational approaches and the supply-chain management activities and the renewed importance of this aspect of organizational strategy.

Course Requirements:

- c. The attendance of the seminars is compulsory in 75% of the hours. Students who do not meet this attendance have no right to attend the final exam.
- d. The evaluation will be done according to the scoring system where the maximum is 100 points.
 - a. At the end of the semester will be a final exam that will evaluate the student's knowledge in the subject of Operations Management.
 - b. There will be a mid-term exam.

Grading:

Seminars = 10 points

Mid term = 20 points

Final exam = 70 points

Total = 100 points

Course Schedule: 3 lectures and 2 seminars/week for 15 weeks.

The Schedule of Activities is subject to change.

Course Description

Faculty: Economy

Study program: Master of Science degree in Business - Administration

Course Title: Operations Management

Course Credits: 7

Language of Instruction: Albanian

Course Description This course emphasizes the concepts, principles, problems, and practices of operations management. Emphasis is on managerial processes for effective operations in both goods-producing and service-rendering organizations. Topics include operations strategy, process design, capacity planning, facilities location and design, forecasting, production scheduling, inventory control, quality assurance, and production planning. The topics are integrated using a systems model of the operations of an organization.

Course Goals:

On completion of this course, students will be able to:

- Develop an understanding of and an appreciation for the production and operations management function in any organization.
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- To understand contemporary operations and manufacturing organizational approaches and the supply-chain management activities and the renewed importance of this aspect of organizational strategy.

Course Requirements:

- e. The attendance of the seminars is compulsory in 75% of the hours. Students who do not meet this attendance have no right to attend the final exam.
- f. The evaluation will be done according to the scoring system where the maximum is 100 points.
 - a. At the end of the semester will be a final exam that will evaluate the student's knowledge in the subject of Operations Management.
 - b. There will be a mid-term exam.

Grading:

Seminars = 10 points

Mid term = 20 points

Final exam = 70 points

Total = 100 points

Course Schedule: 3 lectures and 2 seminars/week for 15 weeks.

The Schedule of Activities is subject to change.