

Course Description

Faculty: Educational Sciences

Study program: Bachelor in Psychology

Course Title: Communication Skills and Techniques

Course Credits: 6 ECTS

Language of Instruction: Albanian

Course Description: This course is designed to improve writing and speaking skills of students in order to communicate effectively in diverse social and academic settings. The course is not only theoretical, but also comprises accurate application of such knowledge in real, day to day instances of both formal and informal communication. Topics include human communication; neuropsychology of communication; effective and pathological communication; verbal and nonverbal communication; mass media and virtual communication; public speaking; academic writing; paragraph and text; plagiarism; formal and informal writing; citation and reference; critical and creative thinking.

Course Goals: This course will focus on instructional strategies to develop the written, verbal, non-verbal, and technical communication skills of university students.

Course Requirements:

- *Active participation* including class discussions, practical cases, review articles, interactive exercises, role play, quizzes and home assignments from course material.
- *Semestral tests* with multiple choice and open questions (short answer), true/false, matching etc.
- *Course assignment.* Essay with communication research topics (7-9 pages, double-spaced, Times New Roman, 12 point font, APA citations).
- The *final exam* will be comprehensive and take place during the regularly scheduled exam period. It will contain multiple choice, short answer, and essay questions.

Grading: Credits are equivalent to grades 5 - 10. No Credit is equivalent to grade 4.

Course Schedule: 2nd Semester. Hours in auditorium 75 (lectures 45 and seminars 30).